ORR Survivors of Torture Program Data Collection Update

Thursday July 11, 2019
2:30-4:00 PM ET

Tim Kelly, MSW, MA
Division of Refugee Health
The Office of Refugee Resettlement

Webinar Objectives

- Review annual data reporting requirements
- Highlight various uses of the data points
  - National, program, individual level (e.g., reports, program evaluation, research, client progress)
- Discuss how programs can use the data points

Webinar Agenda

- ORR data requirements and uses
- Monitor and evaluate programs
- Measure outcomes and client progress
- Improve program effectiveness
- NCTTP research project
- Discussion

Program Data Points

- Collection:
  - Described in FOA Section I. Program Description, DS SOT Performance Measures
  - Collect demographic, output, and outcome data for new and continuing clients
  - Use OMB approved form (Control #0970-0490)
  - Refer to PDP User Guide for definitions and instructions

Program Data Points

- Reporting:
- Submit annual data with 2nd semi-annual PPR due Oct. 30th each year
- Refer to ORR semi-annual report guidance for instructions
- Use the Program Data Points form (MS Word or PDF)
- Online database being developed

Program Data Points

- ORR Uses:
  - Analyze the data for trends in demographics, outputs, and outcomes
  - Report SOT program summaries and performance measures to Congress
  - Share summary data with grantees and collaborate on research projects

Joe Wantz, PhD
GDIT Monitoring and Evaluation Team
The Office of Refugee Resettlement

Using Aggregate and Individual Level Data for Program Monitoring and Evaluation

Joe Wantz, GDIT Monitoring and Evaluation Team,
Office of Refugee Resettlement

Aggregate Level Data

- What is aggregate data?
  - Summaries of data
  - Data from multiple sources (states, grantees, regions)
  - Example: Client demographics at a national level

Individual Level Data

- What is individual-level data?
  - Unique data on particular people
  - Data usually comes from one primary source
  - Example: Individual survey data of SOT clients, including demographics and individual outcomes.

Using Data for Program Monitoring and Evaluation

- Aggregate data: Descriptive Analysis
  - Can be used to assess overall program health
  - National Trends on outcomes and indicators
- Individual Data: Predictive Analysis
  - Usually a sample of cases
  - Cross tabulation on desired variables (country of origin/mental health status)
  - Assess correlations between activities and outcomes

Program Evaluation

- Program evaluation relies on both types of data
- Monitoring generates individual level data, and has more flexibility in the type of data collected
- Compare national trends to individual level results

Joan Hodges-Wu, MA, MSW, LGSW

Founder & Executive Director

The Asylum Seeker Assistance Project

Michaela L. Zajicek-Farber, MSW, LCSW-C, BCD, PhD

Associate Professor

National Catholic School of Social Service

Catholic University of America

Measuring Client Progress & Reporting ORR Outcome Indicators

Hodges-Wu & Zajicek-Farber

Six Outcome Indicators

- ORR will now require SOT grantees to report on the following outcome indicators:
  - Legal (Immigration)
  - Housing
  - Physical Health
  - Mental Health
  - Access to Community Resources
  - Support system in the U.S.

Background

- The six outcome indicators identified by ORR are *based* on domains selected by the Survivors of Torture – Psychosocial Wellbeing Index (SOT-PWI), a new assessment tool developed by Hodges-Wu & Zajicek-Farber (2016).
- The SOT-PWI (full version includes 24 domains) as a tool used for individual client level data collection is currently under study.
- The SOT-PWI:Short refers to a shortened version of the scale featuring only 6 domains.

Sample SOT-PWI Domain

The Survivors of Torture Psychosocial Well-being Index (SOT-PWI)

© 2016 Hodges-Wu & Zajicek-Farber

Area of Need	*Levels of Need*				
	(1) In Crisis	(2) Vulnerable	(3) Stable	(4) Safe	(0) Unknown
Legal (Immigration)	Client: • Is in detention; • Is undocumented; • Is in deportation proceedings; • Requires immigration assistance but is without legal representation.	Client: • Is in the early stages of immigration proceedings; • Has a basic understanding of proceedings but is facing barriers that prevent full participation in the legal process.	Client: • Is working with legal representative to obtain some form of legal residency status; • Is waiting to hear from immigration court; • Is working with attorney to appeal.	Client: • Is a refugee, asylee, legal permanent resident, or naturalized U.S. citizen; • Has resolved immigration legal status.	Information is currently unknown or unobtainable

If a site wants to use the SOT-PWI for individual client data collection, then an MOU partnership needs to be established with Hodges-Wu & Zajicek-Farber (last slide provides contact info).

Reporting Outcome Indicators

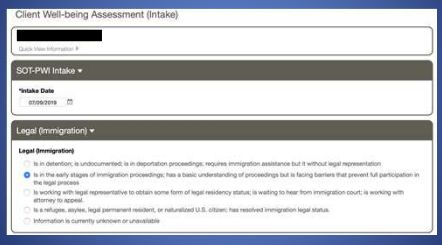
OUTCOME INDICATORS[2]

- Indicate how many clients included in this section have been receiving services by length of time: _____<6 months _____6-12 months _____>12 months
- Indicate the tool from which you have derived the client-level data you are reporting here in the aggregate: SOT-PWI-S _____ Our Program Tool _____ Case File Review_____ Other: Please specify_____
- Complete all of the boxes for each data point below to show aggregate changes in the level of need.

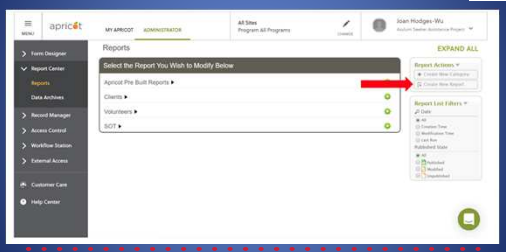
Data Point	Description	Level of Need		END			
				1 In Crisis	2 Vulnerable	3 Stable	4 Safe
20	Legal-immigration	START	1 In Crisis N=				
			2 Vulnerable N=				
			3 Stable N=				
			4 Safe N=				

Please note that ORR grantees can use their own scales/tools to report outcome indicators.

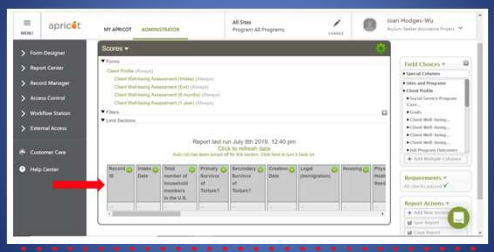
Create SOT-PWI Form



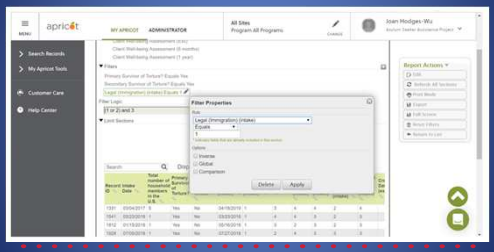
Create a New Report



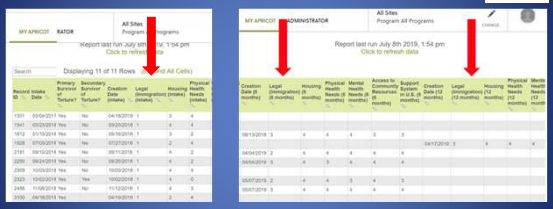
Report Set-up



Add Filters



Track Client Progress



N = 10 clients → In Crisis = 4, Vulnerable = 2, Stable = 4, Safe = 0

Reporting Outcome Indicators

OUTCOME INDICATORS[2]

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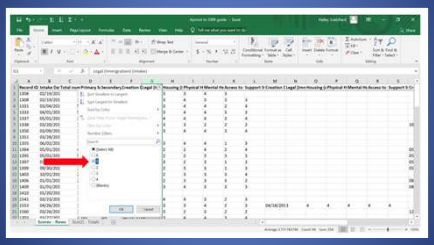
Data Point	Description	Level of Need		END 1 In Crisis	END 2 Vulnerable	END 3 Stable	END 4 Safe
20	Legal-immigration	START	1 In Crisis N= 10	4	2	4	0
			2 Vulnerable N=				
			3 Stable N=				
			4 Safe N=				

Low Tech Option



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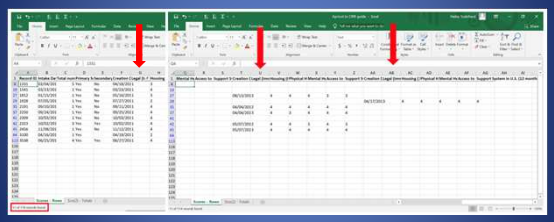

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			3 Stable N=				
			4 Safe N=				

Using the SOT-PWI Tool

- If you're interested in using the SOT-PWI OR the SOT-PWI:Short for client level data collection, an MOU partnership is required (free).
- For more information, please contact:

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Using the PDP to Evaluate & Improve Program Effectiveness

Jennifer Esala
Research Associate
The Center for Victims of Torture

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Data Collection & Use

- Data rigor and quality
- Use of data to support programming

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Data Rigor and Quality

- Clarity about data use
- Protocols for data collection
- Ongoing training / support
- Data cleaning / checking

Data Use

- Reach
- Change
- Learning
- Funding
- Awareness raising
- Organizational

Getting the Most Out of the Data

- Be reasonable about data use
- Create a written plan for data use
- Build time into work plans / schedules
- Document the impact of data

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NCTTP Member Centers' Research: IRB, Data on 17,000 Survivors

- Institutional Review Board (IRB) Monitoring, Data Use Agreement, Monthly Calls
- Paper published by NCTTP Member Centers, Dec. 2015, in the Torture Journal on 9,025 survivors treated in NCTTP centers FY08 – FY13.
- NCTTP Member Centers' Research Project has collected data on approximately 17,000 torture survivors treated in NCTTP centers.
- Next article is in progress

NCTTP Member Centers' Research Project

- Since FY2010, the NCTTP Member Centers' Research Project has collected client level data for the same data points that the ORR SOT Program has collected in aggregate data.
- The Reasoning:
  - Client-level data can be used in more advanced statistical analyses, i.e., can go beyond descriptive statistics.

NCTTP has Added its own Variables

The NCTTP added variables each year on aspects of treatment and recovery outcomes:

1. Immigration Status at Intake & Current FY
2. Employment Status at Intake & Current FY
3. Housing Status at Intake & Current FY
4. Access to Basic Resources at Intake & Current FY
5. Community Involvement at Intake & Current FY
6. Psychiatric & Physical Diagnoses
7. Perception of own physical health

Will be adding more measures and data in the coming year(s).

ORR & NCTTP Plans

- The NCTTP Research Project plans to continue to incorporate the ORR's data variables for the coming fiscal year (in client level data + three aggregate data points).
- Ongoing variables which have been revised by the ORR will be revised in the NCTTP materials.

Exploring Outcomes: Challenges

The special challenge of outcome variables for any service or research project is to be able to accurately show changes over time in individual torture survivors, i.e., how many improved, how many did not improve, how many got worse.

Access to Interactions of Variables = Useful, Vital

- A key goal of outcome research is to be able to explain some of the reasons why changes did or did not occur:
  - Were the survivors who made progress male / female?
  - Did age seem to make a difference?
  - Did type of torture and/or country of torture make a difference?
- If we know some of the factors associated with why change happened or didn't happen, then this helps us improve programs & policy by initiating, discarding, or revising certain program components.

Please contact us with questions about the NCTTP Research Project

- The NCTTP Member Centers' Research Project is enthusiastic to work with all NCTTP members and the ORR in this Data Venture.
- We encourage ORR SOT Grantees that are not yet members of the NCTTP to consider membership.
- Please let us know how we can help.

Q & A
ORR Data Points Webinar – July 11, 2019

Thank you for attending this ORR SOT Program Data Points Webinar.
A recording of this session and materials discussed here are available at www.HealTorture.org
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